

### REPORT

### Actors' Strike and Change of Streaming Habits

Survey of Americans



DATE 2023-10-16



# Methodology









### Method

An online survey among respondents 18 years of age or older (n= 1,003). Respondents were randomly recruited using LEO's online panel.

### When

October 06 to October 09, 2023

### Margin of error

For comparison purposes, a probability sample of this size yields a margin of error no greater than ±3.1%, (19 times out of 20).

### Weighting

Results were weighted according to age, gender, region, education, ethnicity and number of people in the household in order to ensure a representative sample of the American population.



# Methodology







# Significant differences

Data in bold **red** characters indicate a significantly lower proportion than that of other respondents. Conversely, data in bold **green** characters indicate a significantly higher proportion that that of other respondents.

### **Rounded data**

The numbers presented have been rounded up. However, the numbers before rounding were used to calculate the sums presented and might therefore not correspond to the manual addition of these numbers.

### Questions

Have questions about the data presented in this report? Please contact Christian Bourque, Executive Vice-President, Eastern Canada at the following e-mail addresses: <u>cbourque@leger360.com</u> A more detailed methodology is presented in the Appendix.





# Key highlights (1 of 2)

The Hollywood writers' strike has ended, but the actors are still on strike. From October 6 to 9, 2023, we surveyed Americans about the impact of the strike on their watching habits, and their opinion on the situation.

# Some of the key highlights of our survey about change of streaming habits and the actors' strike include...

- Scripted entertainment programs are the type of content that is the most watched by Americans;
   78% watch at least one hour of scripted programs in a typical week.
- Half of Americans (48%) saw at least one movie in the theater in the past year.
- 26% of Americans report watching more videos on social media compared to two years ago, while 51% report watching about the same amount and 16% report watching less. The number is even higher among those aged 18 to 34, at 46%.
- 59% of Americans watch the same amount of scripted TV as two years ago. The number is even higher among those aged 55 or older, at 67%.
- 69% of Americans are subscribed to at least one streaming service, while 28% are not subscribed to any. The main reasons for not subscribing to streaming services are the high cost and the lack of interest in watching more programming.





# Key highlights (2 of 2)

# A high proportion of Americans have noticed the absence of new programs on TV

- 69% of Americans have noticed, to some extent, the absence of new programs due to the strike.
- Due to the absence of new programs, 22% switched to watching type of content other than scripted programs, 34% caught up on shows they hadn't had the chance to watch yet and 44% did not really change their habits.
- When it comes to the ongoing dispute between actors and producers, studios, and distributors, 34% of Americans side with the actors, while only 7% support the latter group. Another 29% have sympathy for both sides.



REPORT

# Detailed Results

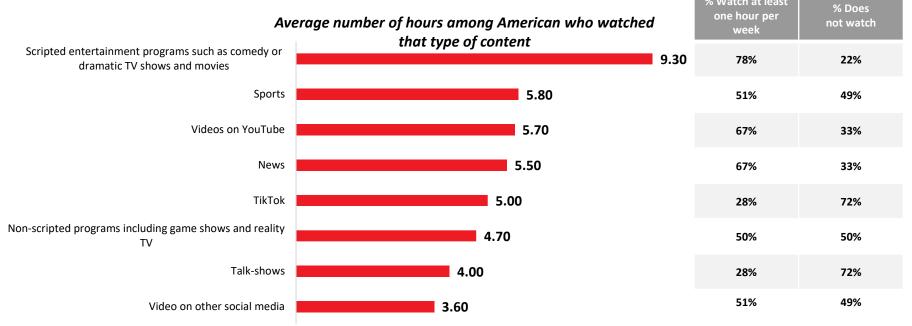
Change in Streaming Habits





# Type of Content Watched weekly (1/2)

Q1. In a typical week, thinking about all the devices (i.e., tv, computer, tablet, cellphone) you use to watch programs, how many hours do you spend watching each of the following? Base: All respondents (n=1,003) % Watch at least





# Type of Content Watched weekly (2/2)

**Q1.** In a typical week, thinking about all the devices (i.e., tv, computer, tablet, cellphone) you use to watch programs, how many hours do you spend watching each of the following? Base: All respondents

### Average number of hours among American who Watched that type of content

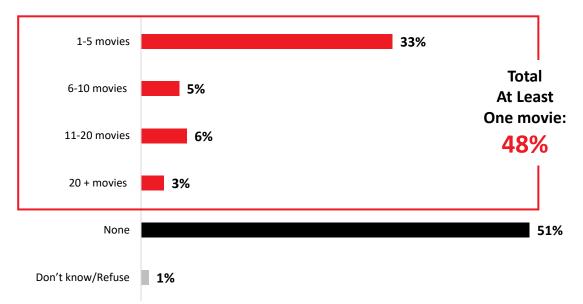
|  | Total | Northeast | Midwest | South | West | 18-34 | 35-54 | 55+  | Male | Female |
|--|-------|-----------|---------|-------|------|-------|-------|------|------|--------|
| Weighted n=  | 1,003 | 180       | 205     | 385   | 233  | 277   | 325   | 400  | 485  | 518    |
| Unweighted n=  | 1,003 | 218       | 236     | 363   | 186  | 171   | 351   | 481  | 470  | 533    |
| Scripted entertainment programs such as comedy or dramatic TV shows and movies | 9,30  | 10,6      | 9,4     | 9,1   | 8,5  | 6,1   | 9,9   | 10,9 | 8,4  | 10,1   |
| Sports   | 5,80  | 6,6       | 6,7     | 5,2   | 5,0  | 5,2   | 5,4   | 6,5  | 6,4  | 4,6    |
| Videos on YouTube  | 5,70  | 4,8       | 5,0     | 7,3   | 4,5  | 5,3   | 7,3   | 4,3  | 6,0  | 5,3    |
| News   | 5,50  | 5,4       | 5,9     | 5,6   | 5,1  | 3,0   | 4,8   | 7,1  | 5,8  | 5,1    |
| TikTok   | 5,00  | 5,0       | 5,0     | 6,4   | 3,6  | 6,0   | 3,3   | 6,0  | 3,5  | 6,3    |
| Non-scripted programs including game shows and reality TV                      | 4,70  | 4,4       | 5,2     | 4,6   | 4,7  | 4,4   | 4,9   | 4,8  | 4,7  | 4,7    |
| Talk-shows   | 4,00  | 3,6       | 3,3     | 4,4   | 3,8  | 3,0   | 3,6   | 5,2  | 4,0  | 3,9    |
| Video on other social media  | 3,60  | 3,4       | 3,3     | 4,0   | 3,2  | 3,6   | 4,2   | 2,9  | 3,7  | 3,5    |



### Number of Movies Seen in a Theater Last Year (1/2)

**Q2.** Over the past 12 months, how many movies have you watched in a theater outside of your home?

Base: All respondents (n=1,003)



On Average, Americans watched **3,2 Movies** in a theater in the past 12 months. Among Americans who watched at least one movie, the average is **6,6 movies** in the past year.

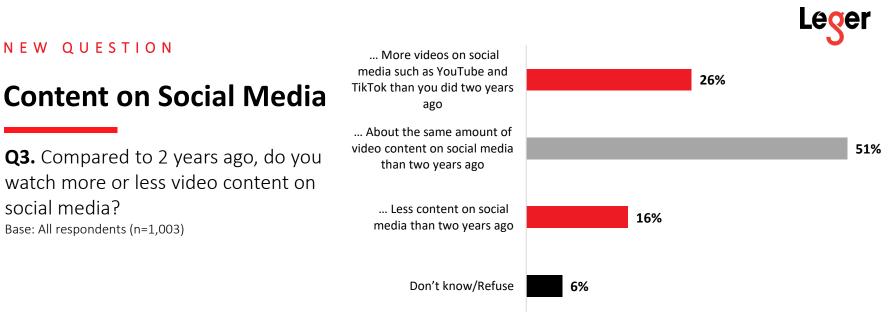


### Number of Movies Seen in a Theater Last Year (2/2)

**Q2.** Over the past 12 months, how many movies have you watched in a theater outside of your home?

Base: All respondents

|                          | Total | Northeast | Midwest | South | West | 18-34       | 35-54 | 55+        | Male | Female |
|--------------------------|-------|-----------|---------|-------|------|-------------|-------|------------|------|--------|
| Weighted n=              | 1,003 | 180       | 205     | 385   | 233  | 277         | 325   | 400        | 485  | 518    |
| Unweighted n=            | 1,003 | 218       | 236     | 363   | 186  | 171         | 351   | 481        | 470  | 533    |
| Total At Least one movie | 48%   | 52%       | 45%     | 42%   | 56%  | <b>63</b> % | 53%   | 32%        | 53%  | 43%    |
| 1-5 movies               | 33%   | 36%       | 32%     | 30%   | 37%  | <b>49%</b>  | 31%   | <b>24%</b> | 34%  | 32%    |
| 6-10 movies              | 5%    | 4%        | 6%      | 4%    | 6%   | 5%          | 8%    | 3%         | 6%   | 4%     |
| 11-20 movies             | 6%    | 9%        | 5%      | 4%    | 8%   | 7%          | 8%    | 4%         | 8%   | 4%     |
| 20 + movies              | 3%    | 3%        | 2%      | 3%    | 5%   | 2%          | 7%    | 1%         | 5%   | 2%     |
| None                     | 51%   | 48%       | 52%     | 58%   | 41%  | 35%         | 45%   | 67%        | 46%  | 55%    |
| Don't know/Refuse        | 1%    | 0%        | 2%      | 1%    | 3%   | 2%          | 2%    | 0%         | 1%   | 2%     |



|  | Total | Northeast | Midwest | South | West | 18-34 | 35-54 | 55+ | Male | Female |
|--|-------|-----------|---------|-------|------|-------|-------|-----|------|--------|
| Weighted n=  | 1,003 | 180       | 205     | 385   | 233  | 277   | 325   | 400 | 485  | 518    |
| Unweighted n=  | 1,003 | 218       | 236     | 363   | 186  | 171   | 351   | 481 | 470  | 533    |
| More videos on social media such as YouTube and<br>TikTok than you did two years ago | 26%   | 34%       | 25%     | 21%   | 30%  | 46%   | 27%   | 13% | 23%  | 30%    |
| About the same amount of video content on social media than two years ago            | 51%   | 48%       | 57%     | 53%   | 47%  | 40%   | 54%   | 57% | 56%  | 47%    |
| Less content on social media than two years ago                                      | 16%   | 13%       | 15%     | 20%   | 13%  | 11%   | 11%   | 24% | 16%  | 17%    |
| Don't know/Refuse  | 6%    | 5%        | 3%      | 5%    | 10%  | 4%    | 7%    | 6%  | 5%   | 6%     |

# Leger

59%

### NEW QUESTION

# Watching Scripted Programming

**Q4.** And, compared to two years ago, would you say you watch... Base: All respondents (n=1,003)

# ...More scripted programming, such as television shows (comedy or drama) and movies, than you did two years ago ...Roughly the same amount of scripted programming, such as television shows (comedy or drama) and movies as two years ago ...Fewer scripted programming, such as television shows (comedy or drama) and movies than two years ago 18%

Don't know/Refuse

| 7%   |
|------|
| 1 /0 |

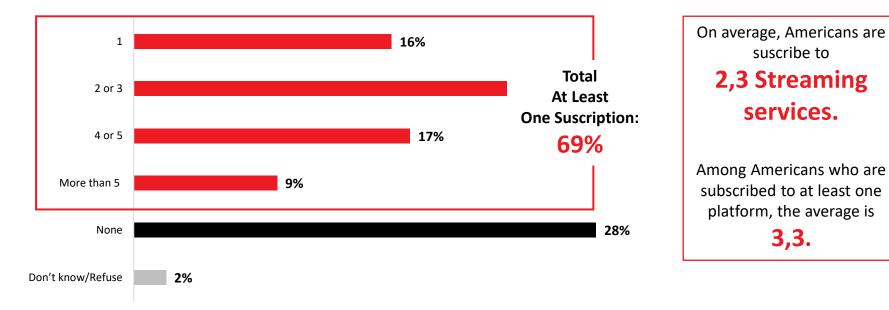
|   | Total | Northeast | Midwest | South | West | 18-34 | 35-54 | 55+ | Male | Female |
|---|-------|-----------|---------|-------|------|-------|-------|-----|------|--------|
| Weighted n=   | 1,003 | 180       | 205     | 385   | 233  | 277   | 325   | 400 | 485  | 518    |
| Unweighted n=   | 1,003 | 218       | 236     | 363   | 186  | 171   | 351   | 481 | 470  | 533    |
| More scripted programming, such as television<br>shows (comedy or drama) and movies, than you did<br>two years ago            | 16%   | 22%       | 13%     | 14%   | 16%  | 26%   | 16%   | 8%  | 17%  | 14%    |
| Roughly the same amount of scripted programming,<br>such as television shows (comedy or drama) and<br>movies as two years ago | 59%   | 58%       | 62%     | 62%   | 54%  | 49%   | 58%   | 67% | 59%  | 60%    |
| Fewer scripted programming, such as television shows (comedy or drama) and movies than two years ago                          | 18%   | 16%       | 19%     | 19%   | 16%  | 16%   | 18%   | 19% | 18%  | 17%    |
| Don't know/Refuse   | 7%    | 5%        | 6%      | 6%    | 14%  | 9%    | 8%    | 6%  | 6%   | 9%     |



### Number of Subscriptions to Streaming Services (1/2)

**Q5.** How many streaming services like Netflix, Amazon Prime, Disney+, or Hulu, do you yourself or your household subscribe to?

Base: All respondents (n=1,003)





## Number of Subscriptions to Streaming Services (2/2)

**Q5.** How many streaming services like Netflix, Amazon Prime, Disney+, or Hulu, do you yourself or your household subscribe to?

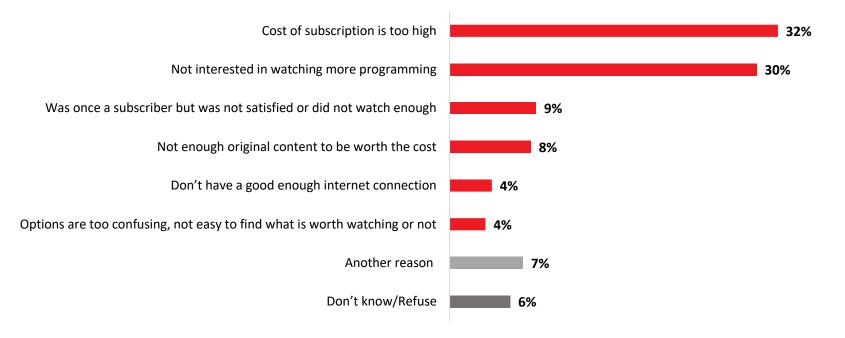
Base: All respondents

|                   | Total | Northeast | Midwest | South | West | 18-34 | 35-54      | 55+ | Male       | Female |
|-------------------|-------|-----------|---------|-------|------|-------|------------|-----|------------|--------|
| Weighted n=       | 1,003 | 180       | 205     | 385   | 233  | 277   | 325        | 400 | 485        | 518    |
| Unweighted n=     | 1,003 | 218       | 236     | 363   | 186  | 171   | 351        | 481 | 470        | 533    |
| 1                 | 16%   | 15%       | 13%     | 18%   | 17%  | 13%   | 14%        | 19% | 17%        | 14%    |
| 2 or 3            | 27%   | 31%       | 27%     | 25%   | 29%  | 32%   | 30%        | 23% | 29%        | 26%    |
| 4 or 5            | 17%   | 18%       | 16%     | 18%   | 16%  | 19%   | 18%        | 15% | <b>12%</b> | 22%    |
| More than 5       | 9%    | 9%        | 11%     | 8%    | 9%   | 9%    | 16%        | 3%  | 10%        | 8%     |
| None              | 28%   | 26%       | 33%     | 30%   | 25%  | 25%   | <b>19%</b> | 38% | 29%        | 28%    |
| Don't know/Refuse | 2%    | 2%        | 1%      | 2%    | 5%   | 3%    | 2%         | 2%  | 3%         | 2%     |



# **Reasons Not to Subscribe to Streaming Services (1/2)**

**Q6.** What is the main reason why you do not subscribe to any streaming service? Base: Respondents who are not subscribed to any streaming services (n=287)





# **Reasons Not to Subscribe to Streaming Services (2/2)**

**Q6.** What is the main reason why you do not subscribe to any streaming service? Base: Respondents who are not subscribed to any streaming services

|   | Total | Northeast | Midwest | South | West | 18-34 | 35-54 | 55+ | Male | Female |
|---|-------|-----------|---------|-------|------|-------|-------|-----|------|--------|
| Weighted n=   | 285   | 46        | 67      | 114   | 58   | 70    | 63    | 152 | 142  | 143    |
| Unweighted n=   | 287   | 56        | 78      | 109   | 44   | 38    | 63    | 186 | 138  | 149    |
| Cost of subscription is too high  | 32%   | 26%       | 32%     | 37%   | 28%  | 23%   | 29%   | 38% | 28%  | 36%    |
| Not interested in watching more programming                               | 30%   | 26%       | 37%     | 29%   | 27%  | 21%   | 37%   | 32% | 29%  | 31%    |
| Was once a subscriber but was not satisfied or<br>did not watch enough    | 9%    | 20%       | 5%      | 7%    | 6%   | 19%   | 12%   | 2%  | 11%  | 6%     |
| Not enough original content to be worth the cost                          | 8%    | 9%        | 4%      | 5%    | 16%  | 16%   | 5%    | 5%  | 10%  | 6%     |
| Don't have a good enough internet connection                              | 4%    | 3%        | 6%      | 4%    | 2%   | 2%    | 4%    | 5%  | 4%   | 4%     |
| Options are too confusing, not easy to find what is worth watching or not | 4%    | 5%        | 5%      | 4%    | 0%   | 5%    | 3%    | 3%  | 4%   | 3%     |
| Another reason  | 7%    | 4%        | 7%      | 10%   | 6%   | 4%    | 5%    | 10% | 5%   | 10%    |
| Don't know/Refuse   | 6%    | 6%        | 3%      | 3%    | 15%  | 10%   | 5%    | 5%  | 8%   | 4%     |

REPORT

# Detailed Results

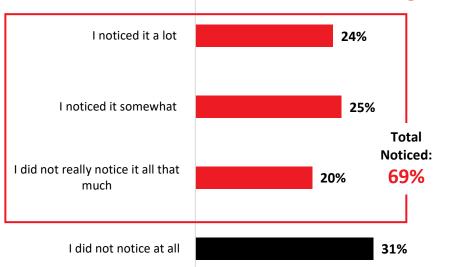
Opinion on the Strike





# Noticing the Absence of New Programs

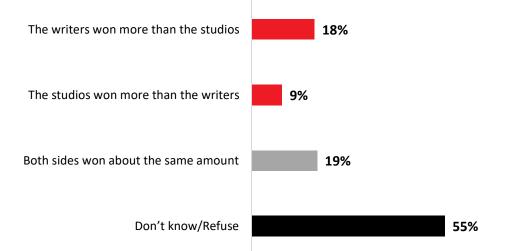
**Q7.** As you may know, the Writers Guild of America conducted a 146-day strike against the major Hollywood studios this year. The strike blocked or delayed release of many new programs. Did you notice or not the absence of new programs? Base: All respondents (n=1,003)



|  | Total | Northeast | Midwest | South | West | 18-34 | 35-54 | 55+ | Male | Female |
|--|-------|-----------|---------|-------|------|-------|-------|-----|------|--------|
| Weighted n=                              | 1,003 | 180       | 205     | 385   | 233  | 277   | 325   | 400 | 485  | 518    |
| Unweighted n=                            | 1,003 | 218       | 236     | 363   | 186  | 171   | 351   | 481 | 470  | 533    |
| I noticed it a lot                       | 24%   | 33%       | 17%     | 23%   | 24%  | 24%   | 27%   | 21% | 28%  | 20%    |
| I noticed it somewhat                    | 25%   | 25%       | 27%     | 26%   | 22%  | 31%   | 25%   | 22% | 23%  | 27%    |
| I did not really notice it all that much | 20%   | 19%       | 27%     | 21%   | 15%  | 11%   | 20%   | 27% | 19%  | 22%    |
| l did not notice at all                  | 31%   | 24%       | 29%     | 30%   | 39%  | 34%   | 29%   | 30% | 31%  | 31%    |

# Opinion on the End of the Dispute

**Q9.** As you may know, the Writers Guild and the major studios recently reached an agreement to settle the strike. Based on what you've seen and heard, which side in the dispute won more? Base: All respondents (n=1,003)

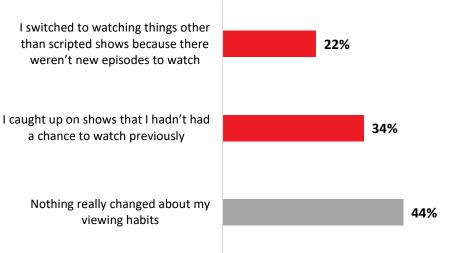


Legel

|                                       | Total | Northeast | Midwest | South | West | 18-34 | 35-54 | 55+        | Male       | Female |
|---------------------------------------|-------|-----------|---------|-------|------|-------|-------|------------|------------|--------|
| Weighted n=                           | 1,003 | 180       | 205     | 385   | 233  | 277   | 325   | 400        | 485        | 518    |
| Unweighted n=                         | 1,003 | 218       | 236     | 363   | 186  | 171   | 351   | 481        | 470        | 533    |
| The writers won more than the studios | 18%   | 22%       | 17%     | 18%   | 16%  | 18%   | 22%   | 15%        | 23%        | 13%    |
| The studios won more than the writers | 9%    | 11%       | 5%      | 12%   | 4%   | 18%   | 7%    | 3%         | 8%         | 9%     |
| Both sides won about the same amount  | 19%   | 16%       | 23%     | 17%   | 20%  | 15%   | 18%   | 22%        | 23%        | 15%    |
| Don't know/Refuse                     | 55%   | 51%       | 55%     | 54%   | 60%  | 49%   | 53%   | <b>60%</b> | <b>46%</b> | 63%    |

# Impact of the Absence of New TV Programs

**Q8.** Which of these statements comes closest to how the absence of new shows affected you? Base: Respondents who noticed the absence of new TV programs (n=723)



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|   | Total | Northeast | Midwest | South | West | 18-34      | 35-54 | 55+ | Male | Female |
|---|-------|-----------|---------|-------|------|------------|-------|-----|------|--------|
| Weighted n=   | 694   | 137       | 145     | 269   | 142  | 183        | 232   | 279 | 337  | 358    |
| Unweighted n=   | 723   | 171       | 169     | 255   | 128  | 130        | 258   | 335 | 334  | 389    |
| I switched to watching things other than scripted shows because there weren't new episodes to watch | 22%   | 23%       | 18%     | 24%   | 23%  | 24%        | 28%   | 17% | 20%  | 24%    |
| I caught up on shows that I hadn't had a chance to watch previously                                 | 34%   | 43%       | 29%     | 34%   | 30%  | 46%        | 34%   | 26% | 37%  | 31%    |
| Nothing really changed about my viewing habits  | 44%   | 34%       | 53%     | 42%   | 46%  | <b>30%</b> | 38%   | 57% | 43%  | 44%    |

### **Position on the Dispute**

**Q10.** Generally, which side in the dispute do you have more sympathy with? Are you more sympathetic to the actors and their union, or are you more sympathetic to the movie studios, streaming services and other producers? Or do you sympathize with both sides equally? Base: All respondents (n=1,003)

# The actors 34% Both equally 29% The producers, studios and distributors 7% Don't know/Refuse 30%

|   | Total | Northeast | Midwest | South | West | 18-34 | 35-54 | 55+ | Male | Female |
|---|-------|-----------|---------|-------|------|-------|-------|-----|------|--------|
| Weighted n=                             | 1,003 | 180       | 205     | 385   | 233  | 277   | 325   | 400 | 485  | 518    |
| Unweighted n=                           | 1,003 | 218       | 236     | 363   | 186  | 171   | 351   | 481 | 470  | 533    |
| The actors                              | 34%   | 35%       | 35%     | 33%   | 34%  | 37%   | 35%   | 31% | 34%  | 34%    |
| Both equally                            | 29%   | 32%       | 27%     | 30%   | 27%  | 28%   | 32%   | 28% | 28%  | 31%    |
| The producers, studios and distributors | 7%    | 7%        | 9%      | 6%    | 5%   | 8%    | 6%    | 7%  | 9%   | 4%     |
| Don't know/Refuse                       | 30%   | 26%       | 29%     | 30%   | 33%  | 28%   | 27%   | 33% | 28%  | 31%    |

### **Impact of the Strike**

**Q11.** In addition to the Writers Guild, the actor's union has also been on strike since mid-July. Has the strike by actors and writers against the studios had ... Base: All respondents (n=1,003) ... a positive impact on your opinion of unions and the labor movement
 ... a negative impact on your opinion of unions and the labor movement
 ... had no impact on your opinion of unions and the labor movement

Don't know/Refuse

20%

|  | Total | Northeast | Midwest | South | West | 18-34 | 35-54 | 55+ | Male | Female |
|--|-------|-----------|---------|-------|------|-------|-------|-----|------|--------|
| Weighted n=  | 1,003 | 180       | 205     | 385   | 233  | 277   | 325   | 400 | 485  | 518    |
| Unweighted n=  | 1,003 | 218       | 236     | 363   | 186  | 171   | 351   | 481 | 470  | 533    |
| a positive impact on your opinion of unions and the labor movement | 22%   | 26%       | 16%     | 21%   | 26%  | 39%   | 23%   | 10% | 28%  | 17%    |
| a negative impact on your opinion of unions and the labor movement | 12%   | 12%       | 11%     | 14%   | 9%   | 9%    | 12%   | 13% | 14%  | 9%     |
| had no impact on your opinion of unions and the labor movement     | 46%   | 47%       | 52%     | 47%   | 40%  | 29%   | 45%   | 59% | 45%  | 48%    |
| Don't know/Refuse  | 20%   | 15%       | 21%     | 18%   | 25%  | 23%   | 20%   | 18% | 14%  | 26%    |

REPORT

# Detailed methodology





# Weighted and Unweighted Sample

The table below presents the geographic distribution of respondents before and after weighting.

|           | Unweighted | Weighted |
|-----------|------------|----------|
| US Region | 1,003      | 1,003    |
| NorthEast | 218        | 180      |
| MidWest   | 236        | 205      |
| South     | 363        | 385      |
| West      | 186        | 233      |

The table below presents the age and gender distribution of respondents before and after weighting.

|                   | Unweighted | Weighted |
|-------------------|------------|----------|
| Gender            | 1,003      | 1,003    |
| Male              | 470        | 485      |
| Female            | 533        | 518      |
| Age               | 1,003      | 1,003    |
| Between 18 and 29 | 76         | 182      |
| Between 30 and 39 | 172        | 181      |
| Between 40 and 49 | 172        | 161      |
| Between 50 and 64 | 323        | 255      |
| 65 or older       | 260        | 224      |

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